

## Calendar of Events

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September 24, 2024  
- December 17, 2024

**Aging Artfully**  
**Morton Public Library**  
**315 W Pershing St.**  
**Morton, IL 61550**  
06:30 PM - 07:30 PM CST  
Arcadia Care at Morton , 309-351-9914  
cryan@arcadialtc.com  
*A discussion series meant for older adults, caregivers, and anyone who might eventually age.*  
*You don't need to be wary of what is coming next. Join us for some candid conversations about the next stage of life.*

November 21, 2024

**Festival of Trees - Jingle & Mingle**  
**Holiday Inn & Suites at Grand Prairie**  
**7601 N Orange Prairie Rd**  
**Peoria, IL 61615**  
05:30 PM - 09:00 PM CST  
Adrianna A N Ponce-Landaverde, 3096740105  
adriannapl@crittentoncenters.org

November 21, 2024

**Customer Service Done Right! In-Person**

**Bradley University BECC 1122**

**1501 W Main St**

**Peoria , IL**

03:30 PM - 05:00 PM CST

Jennie Hale, 309.677.2992

tce@bradley.edu

*The Turner Center for Entrepreneurship and Illinois Small Business Development Center (SBDC) at Bradley University are pleased to introduce J Reeb Consulting founder Janelle Reeb who will lead this in-person no-cost workshop on how customer satisfaction is a way of life. Your customers are the most integral part of your business; they come before products or profit. It is important to keep your clients happy to stay ahead of the competition. Treat your customers like they are the center of your world – because they are!*

*This interactive workshop provides insights into the preferences and motivations of our internal and external customers. You will be given tools to ensure that every customer interaction is a consistent, positive experience. This is easy to overlook when a business owner is trying to do everything else themselves. You can acknowledge that customer service is hard and is an area in which we can all continue to grow.*

*This workshop will help you think ahead, get organized, learn best practices and put systems in place so you can focus on making wise management decisions that will lead to long-term success.*

*Topics:*

*Identifying Your Customers & Evaluating Their Experience*

*Providing Customer Centered Service*

*Developing Long-Term Customer Relations*

*Who Should Attend:*

*Prospective Business Owners*

*New Business Owners and Recent Business Founders*

*All Small Business Owners Seeking to Improve their Customer Service*

*Speaker:*

*Janelle Reeb, Owner, J Reeb Consulting, Washington IL.*

*Janelle is a Performance Consultant. She enjoys equipping others with experiences that encourage continuous growth, require collaboration and stimulate curiosity. Janelle is a lifelong learner, with a background in sport management and education. She has a master's in educational leadership from Illinois State University, is a former college athlete at Truman State University, and 20+ combined years of experience in education and athletic coaching. Janelle is a qualified Personality Lingo presenter. As a wife of a fireman and a mom of two teenagers, they enjoy exploring National Parks and snow skiing in Colorado.*

November 23, 2024

**Festival of Trees - Brunch & Bubbly**

**Holiday Inn & Suites at Grand Prairie**

**7601 N Orange Prairie Rd**

**Peoria, IL 61615**

09:30 AM - 11:30 AM CST

Adrianna A N Ponce-Landaverde, 3096740105

adriannapl@crittentoncenters.org

November 23, 2024

**Grundy Grinchless Holiday Market**

**Ward Grundy Elementary School**

**1100 Fourth Ave.**

**Morton, IL 61550**

10:00 AM - 03:00 PM CST

Toni, 309-696-9411

grundyfundraising@gmail.com

November 23, 2024

**Holiday Lane**

**Illini Bluffs High School**

**9611 S Hanna City-Glasford Road**

**Glasford, IL 61533**

09:00 AM - 03:00 PM CST

Amy Pille, 309-208-6466

holidaylanecraftshow@outlook.com

November 24, 2024

**Handel's Messiah by Morton Community Choir & Orchestra**

**Grace Church**

**1325 E Jefferson St**

**Morton, IL 61550**

02:15 PM - 05:30 PM CST

Phil Witzig, 309-648-7729

mortoncomchoir@gmail.com

*Morton Community Choir & Orchestra presents Handel's Messiah on Sun. Nov. 24, 2024 at Grace Church, Morton.*

November 30, 2024

**Hometown Holidays Christmas Parade & Tree Lighting**

**Downtown Morton & Memorial Plaza**

05:30 PM - 08:00 PM CST

Sharyl Nuske, 309-657-0992

pumpkinland.morton@gmail.com

November 30, 2024  
- December 6, 2024

**Holidazzle - Shop Local Bingo**  
**Morton Chamber Participating Businesses**  
**415 W. Jefferson St.**  
**Morton, IL 61550**

08:00 AM - 05:00 PM CST  
Bridget Wood, 3092632491  
bwood@mortonillinois.org

*Our annual Holidazzle event features a bingo and coloring contest that kicks off on Small Business Saturday, November 30th - December 6th! Be sure to check out our website and socials for participating business updates & specials! To participate in the fun grab a bingo card from any participating business and start shopping! By purchasing an item from a participating business will earn you a sticker or stamp on the bingo card square with their logo on it. Thank you BRelentless Training and Sports Performance for sponsoring the Bingo Card and to Captivation Dance for sponsoring the Coloring Contest. (Ages PreK-6th grade) For more details surround Holidazzle check out our website at [mortonchamber.org/hometownholidays](http://mortonchamber.org/hometownholidays)*

December 4, 2024

**Springfield Clinic Primary Care Ribbon Cutting**  
**Springfield Clinic Morton Primary Care**  
**621 W. Jackson St.**  
**Morton, IL 61550**

12:00 PM - 01:00 PM CST